

Nathan and Diane Eichner  
95 Shirley court  
Smithtown, New York 11787

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Designs by O'Neil & Associates  
440 Yaphank Middle Island Road  
Yaphank, New York 11980

Dear Dan:

We really do not know how to begin this letter other than by expressing our sincerest thank you for transforming our yard into a magnificent park. Working with all of you has been nothing short of pleasure and delight.

The creative genius is only matched by the always friendly, easygoing nature of your staff. From the start not only did your company gain our confidence but our friendship and trust as well. Your company listened intently to what we wanted and you and your other employees took our wishes and design and created a resort for us.

All of the many different people comprising the various crews assigned to our project were friendly, clean, and most importantly, committed to performing their tasks in a professional manner. Their attention to detail and concern for making sure everything fit properly in place is evidenced by the finished product. We were most impressed by the masons who built the stone walls each piece of stone chiseled, individually put in its proper place leveled.

Barbara and the other members of your office staff helped ensure that our experience was a good one.

The end result of the efforts of everybody in your organization has provided us with a yard that is magnificent and is providing pleasure now and for years to come. It has truly been a pleasure dealing and working with you. You have done all that was promised, expected, and then more. The best way we can think of to summarize is that how wonderful life would be if we could always do businesses with people like you.

With our sincerest thanks and greatest pleasure,

Nathan and Diane Eichner