

From: Sal Loretta

April 24, 2009

To: Designs by O'Neil

Dear Dan,

I am writing this letter to thank you for the beautiful job you have done with my home. I appreciate the quality of the work you have put into creating my house and the level of professionalism you have displayed. You and your company have dealt with me on a personal and professional level that far exceeded my expectations, listening to my voiced concerns and addressing them in a manner that was faultless. I consider myself fortunate to have dealt with your company that could bring to fruition what I had created in my mind for my family. I have always desired to own a beautiful home and, from walls to landscaping, you have created for me a palace.

Thank You,

Sincerely,

The Loretta Family